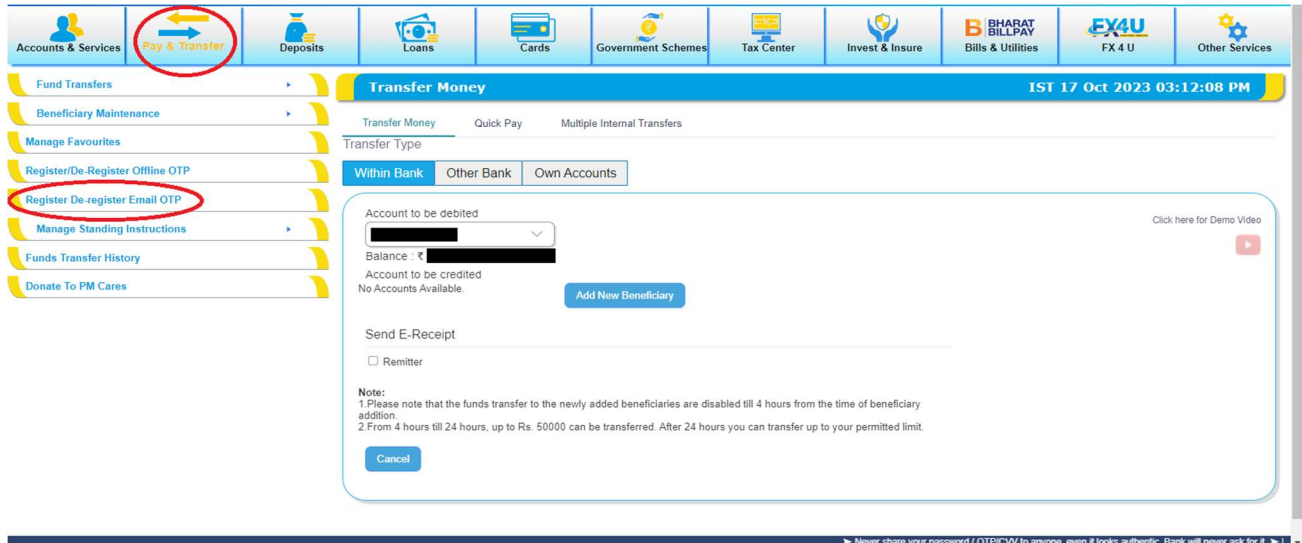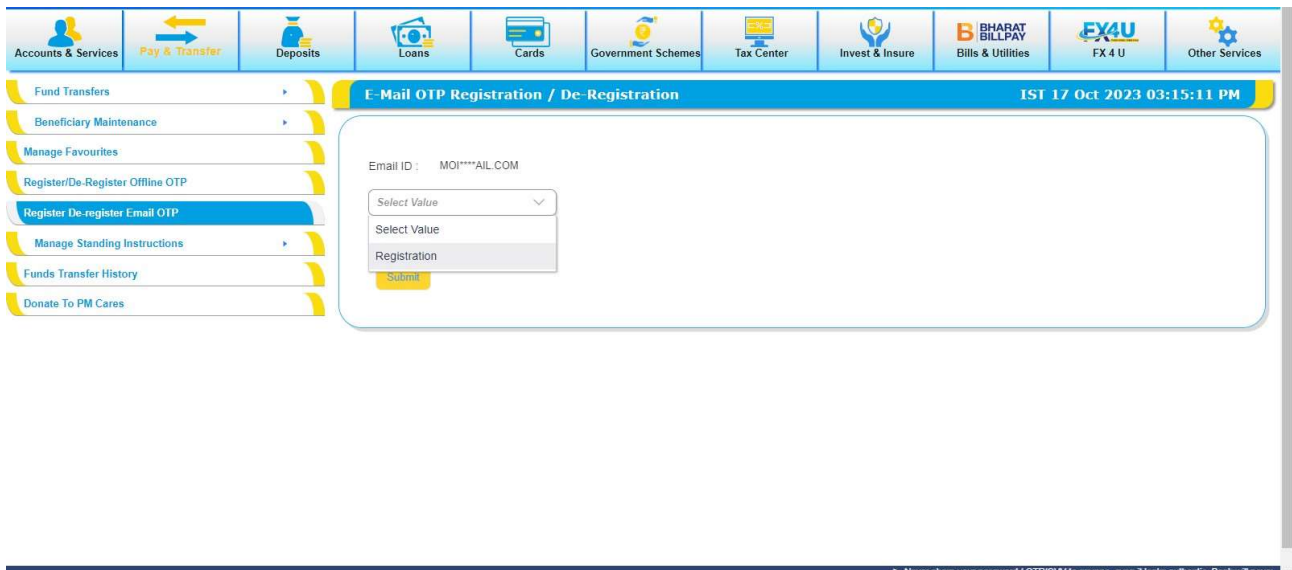# Registration & Deregistration of
OTP over email

OTP Over Email registration:

- After logging into the Internet Banking, Click on ***Pay & Transfer.***
- Then click on ***Register/DeRegister Email OTP*** option in the navigation on the left side.

- Verify the Email ID registered with bank.
- Under the dropdown select for ***Registration*** option.

- Select the option to get the OTP in a ***Normal PDF*** document or a ***Password Protected PDF*** document

Normal PDF

- For *Normal PDF* document option Select the Normal PDF radio button and click on submit and confirm button.
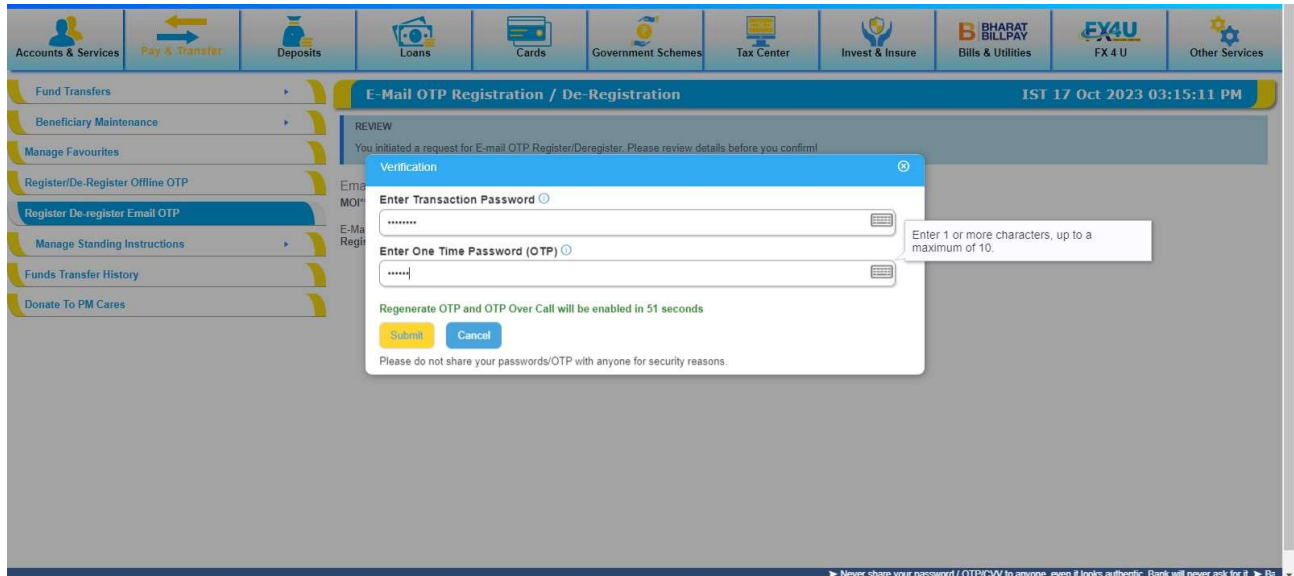

- After clicking on confirm, enter the Transaction Password along with OTP to complete the Registration process. Here OTP will be sent to the registered email id.

Registration successful.
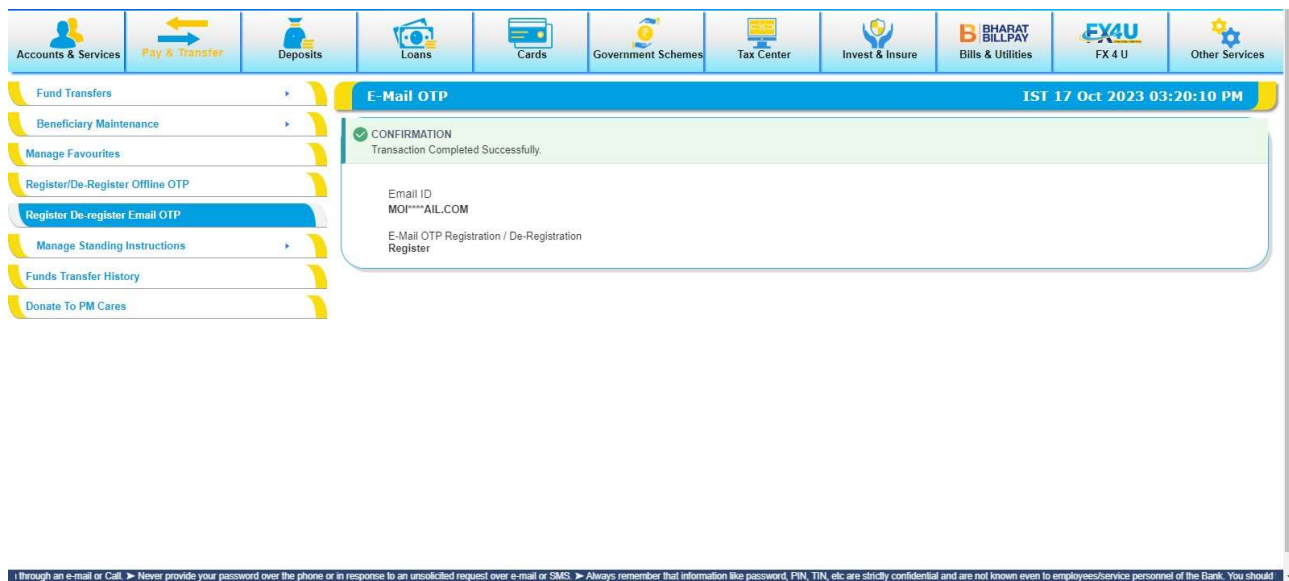
- "Transaction Completed Successfully" message is displayed after registration on successful validation of Transaction Password and OTP.

- For *Password Protected PDF* document option then select password protected PDF radio button and set the secret key to open the pdf.

- The secret key set is to be used to open the PDF each time the OTP over email is delivered.

- After entering the secret key, then click on submit and confirm button.
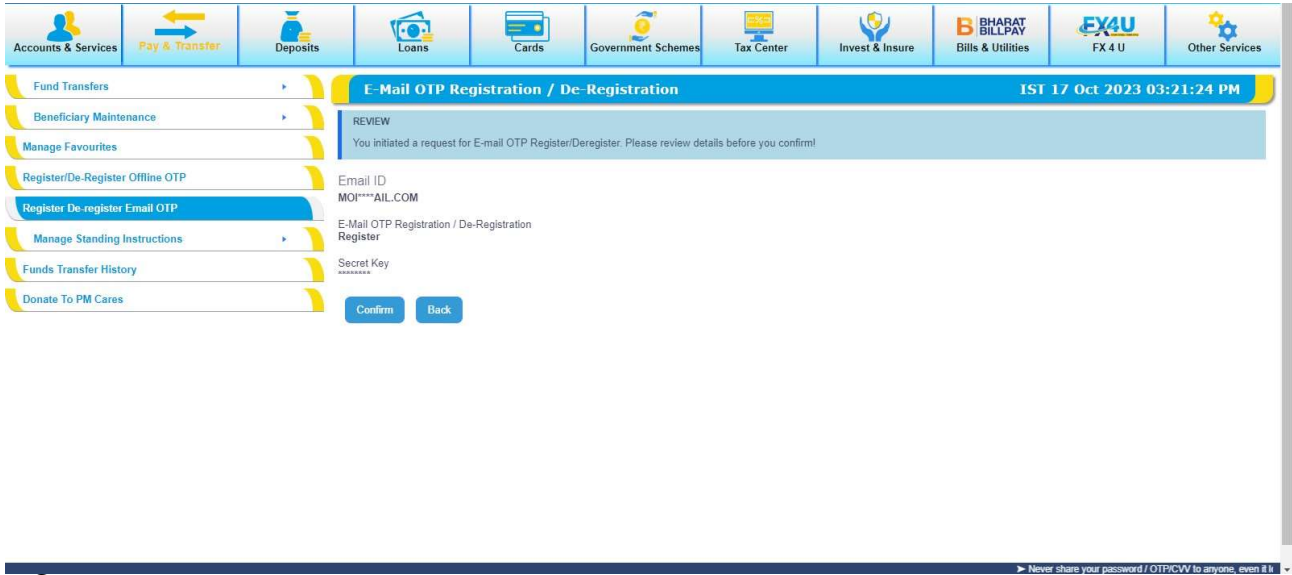
- After clicking on confirm, enter the Transaction Password along with OTP to complete the Registration process. Here OTP will be sent to the registered email id.
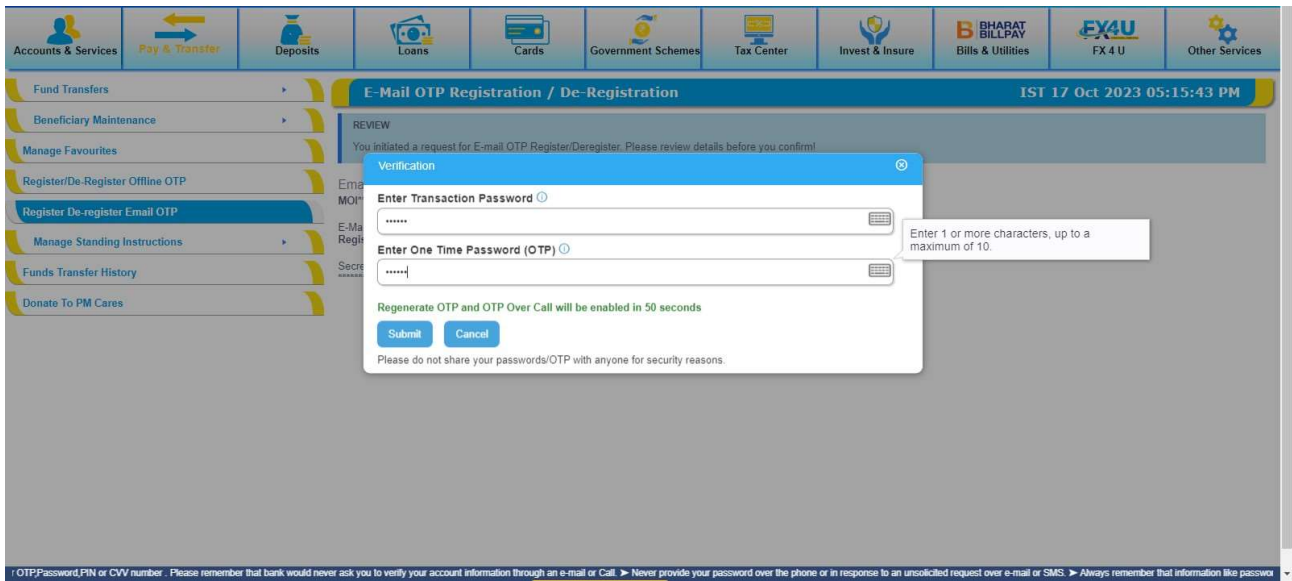
- On successful registration of email, SMS and Email will be sent to registered over Email.
- Once the customer has successfully registered for OTP over Email, the service will get enabled after **24 hours** only.

In case you *forget* the *Secret Key* or wants to change the Secret Key, then de-register and register again. And during registration, a new secret key can be entered.

OTP Over Email De- registration:

- For DeRegistration, go to ***Registration/Deregistration Email OTP*** under Pay & Transfer.
- Select DeRegistration in the dropdown.

- Click on submit and then on Confirm button.

- DeRegistration will be successfully completed on successful validation of Transaction Password and OTP.