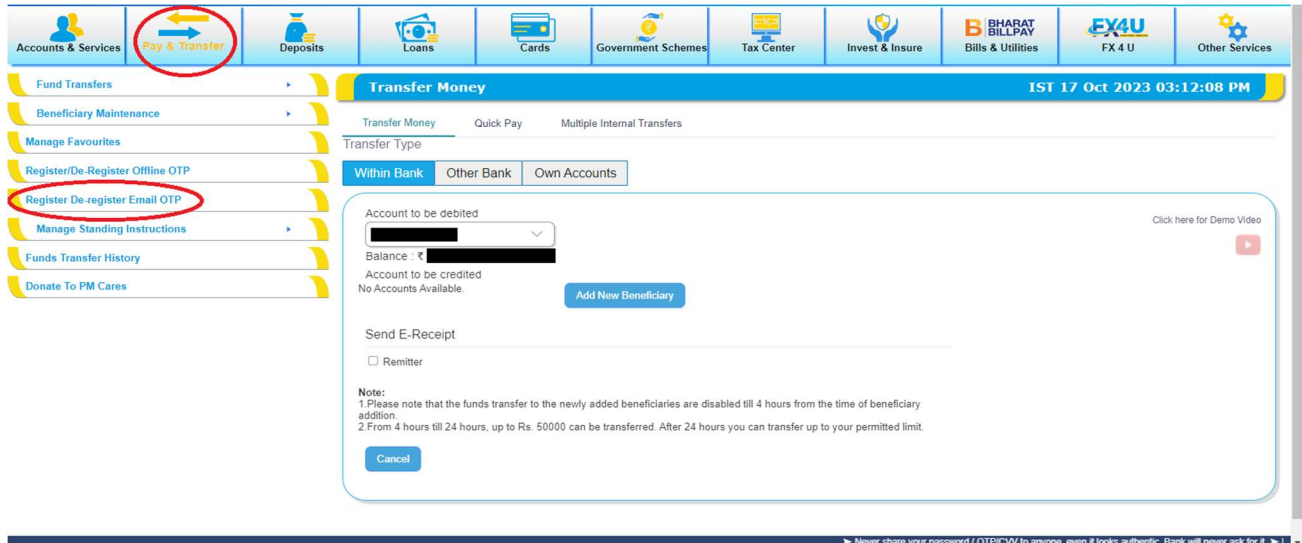


Registration & Deregistration of OTP over email

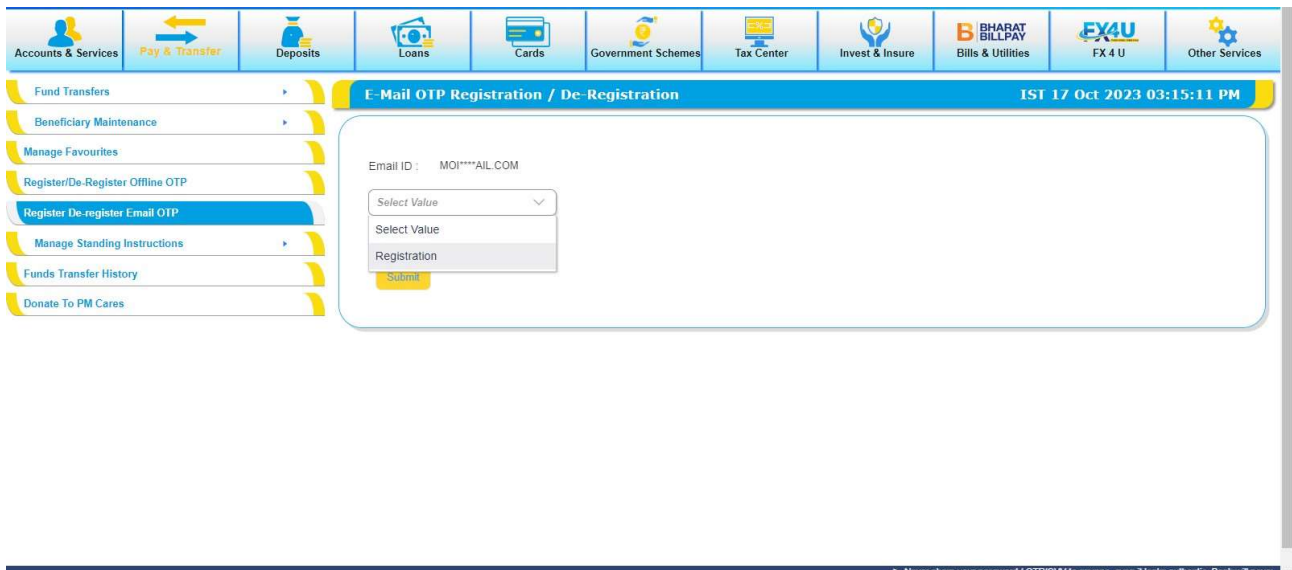
OTP Over Email registration:

- After logging into the Internet Banking, Click on Pay & Transfer.
- Then click on Register/DeRegister Email OTP option in the navigation on the left side.



The screenshot shows the Canara Bank Internet Banking interface. The top navigation bar includes 'Accounts & Services', 'Pay & Transfer' (highlighted with a red circle), 'Deposits', 'Loans', 'Cards', 'Government Schemes', 'Tax Center', 'Invest & Insure', 'BHARAT BILLPAY Bills & Utilities', 'FX4U FX 4 U', and 'Other Services'. The left sidebar contains 'Fund Transfers', 'Beneficiary Maintenance', 'Manage Favourites', 'Register/De-Register Offline OTP', 'Register De-register Email OTP' (highlighted with a red circle), 'Manage Standing Instructions', 'Funds Transfer History', and 'Donate To PM Cares'. The main content area is titled 'Transfer Money' and shows a dropdown menu for 'Transfer Type' with options 'Within Bank', 'Other Bank', and 'Own Accounts'. Below this, there are fields for 'Account to be debited', 'Balance', and 'Account to be credited'. A 'Send E-Receipt' section has a checkbox for 'Remitter'. A note at the bottom states: '1. Please note that the funds transfer to the newly added beneficiaries are disabled till 4 hours from the time of beneficiary addition. 2. From 4 hours till 24 hours, up to Rs. 50000 can be transferred. After 24 hours you can transfer up to your permitted limit.' A 'Cancel' button is at the bottom left.

- Verify the Email ID registered with bank.
- Under the dropdown select for Registration option.



The screenshot shows the Canara Bank Internet Banking interface for 'E-Mail OTP Registration / De-Registration'. The top navigation bar is the same as in the previous screenshot. The left sidebar is the same, with 'Register De-register Email OTP' highlighted in blue. The main content area is titled 'E-Mail OTP Registration / De-Registration' and shows an 'Email ID' field with the value 'MOI****AIL.COM'. Below this is a dropdown menu with 'Select Value' and 'Registration' selected. A 'Submit' button is at the bottom left.

- Select the option to get the OTP in a Normal PDF document or a Password Protected PDF document

Normal PDF

- For Normal PDF document option Select the Normal PDF radio button and click on submit and confirm button.

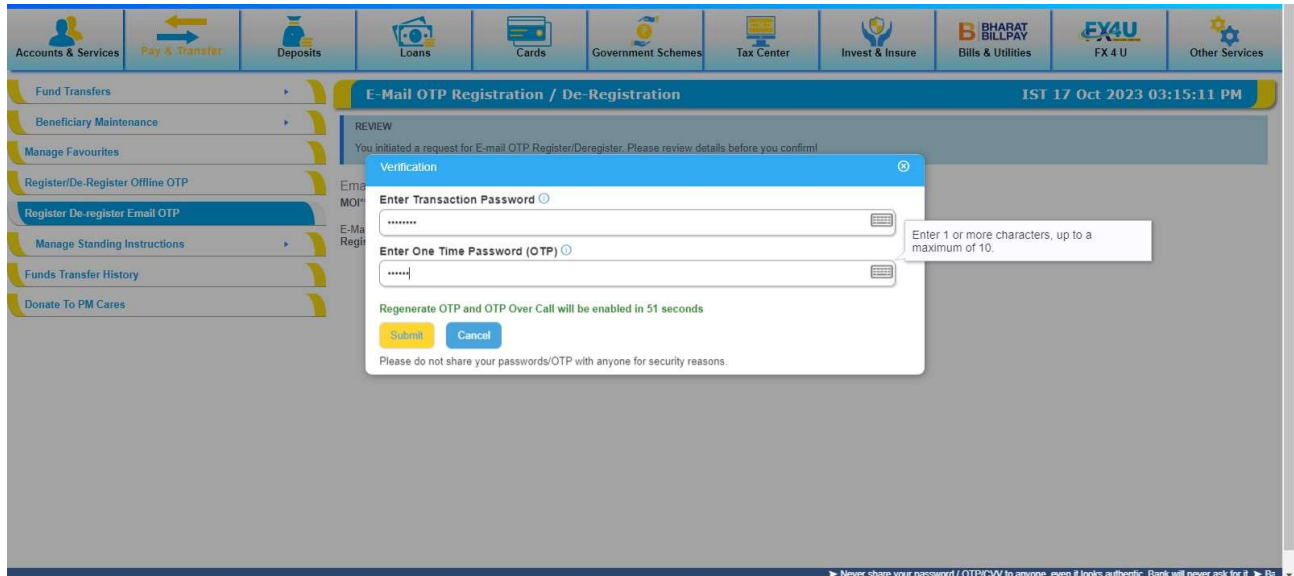
The screenshot shows the 'E-Mail OTP Registration / De-Registration' page. The top navigation bar includes 'Accounts & Services', 'Pay & Transfer', 'Deposits', 'Loans', 'Cards', 'Government Schemes', 'Tax Center', 'Invest & Insure', 'BHARAT BILLPAY Bills & Utilities', 'FX4U', and 'Other Services'. The left sidebar lists various services, with 'Register De-register Email OTP' highlighted. The main content area displays the email ID 'MOI****AIL.COM', a dropdown menu set to 'Registration', and two radio button options: 'Normal PDF' (which is selected) and 'Password Protected PDF'. A 'Submit' button is located at the bottom of the form. The timestamp 'IST 17 Oct 2023 03:15:11 PM' is visible in the top right corner.

This screenshot is identical to the one above, showing the 'E-Mail OTP Registration / De-Registration' page. The 'Normal PDF' radio button is selected, and the 'Submit' button is highlighted in yellow.

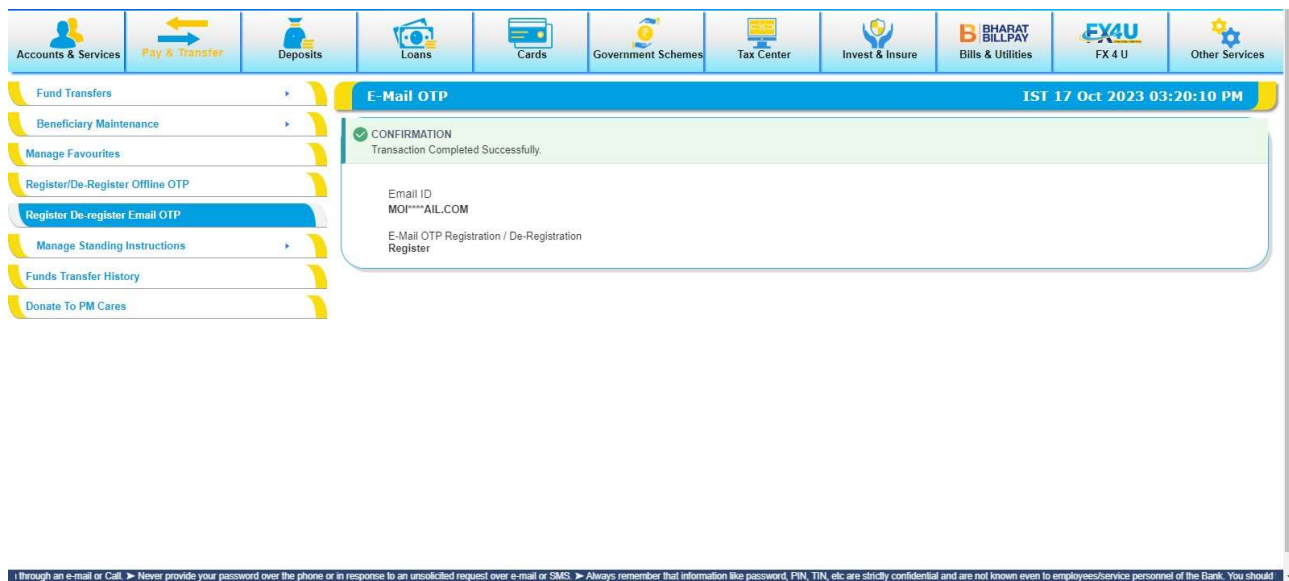
The screenshot shows the confirmation screen of the 'E-Mail OTP Registration / De-Registration' process. A 'REVIEW' banner at the top states: 'You initiated a request for E-mail OTP Register/Deregister. Please review details before you confirm!'. Below this, the email ID 'MOI****AIL.COM' is displayed, followed by the text 'E-Mail OTP Registration / De-Registration Register'. At the bottom, there are two buttons: 'Confirm' (highlighted in yellow) and 'Back'.

Never ask for it. Bank never asks for OTP/Password/PIN or CVV number. Please remember that bank would never ask you to verify your account information through an e-mail or Call. Never provide your password over the phone or in response to an unsolicited request over e-mail or SMS. Always re-

- After clicking on confirm, enter the Transaction Password along with OTP to complete the Registration process. Here OTP will be sent to the registered email id.



Registration successful.



- “Transaction Completed Successfully” message is displayed after registration on successful validation of Transaction Password and OTP.

Password Protected PDF

- For **Password Protected PDF** document option then select password protected PDF radio button and set the secret key to open the pdf.

The screenshot shows the Canara Bank E-Mail OTP Registration / De-Registration page. The page has a blue header with the Canara Bank logo and navigation icons for Accounts & Services, Pay & Transfer, Deposits, Loans, Cards, Government Schemes, Tax Center, Invest & Insure, BHARAT BILLPAY, FX 4 U, and Other Services. The main content area is titled "E-Mail OTP Registration / De-Registration" and includes the following fields and options:

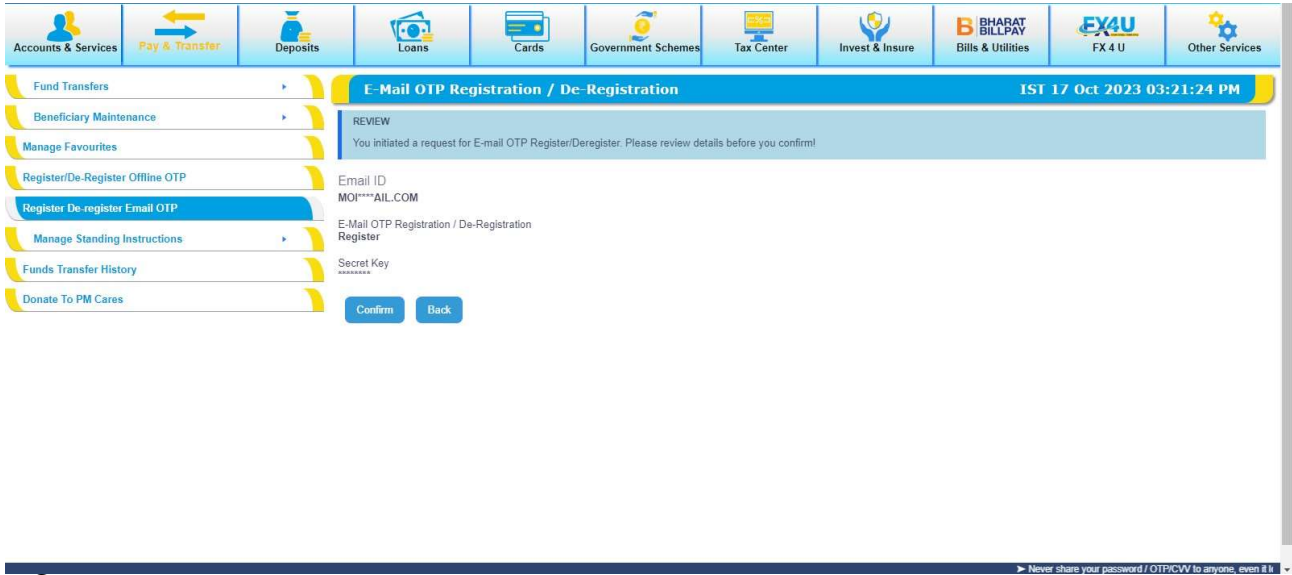
- Email ID: MOI****AIL.COM
- Registration type: Normal PDF, Password Protected PDF
- Secret Key: Enter Secret Key
- Submit button

A footer notice reads: "response to an unsolicited request over e-mail or SMS. Always remember that information like password, PIN, TIN, etc are strictly confidential and are not known even to employees/service personnel of the Bank. You should therefore, never divulge such information even if asked for."

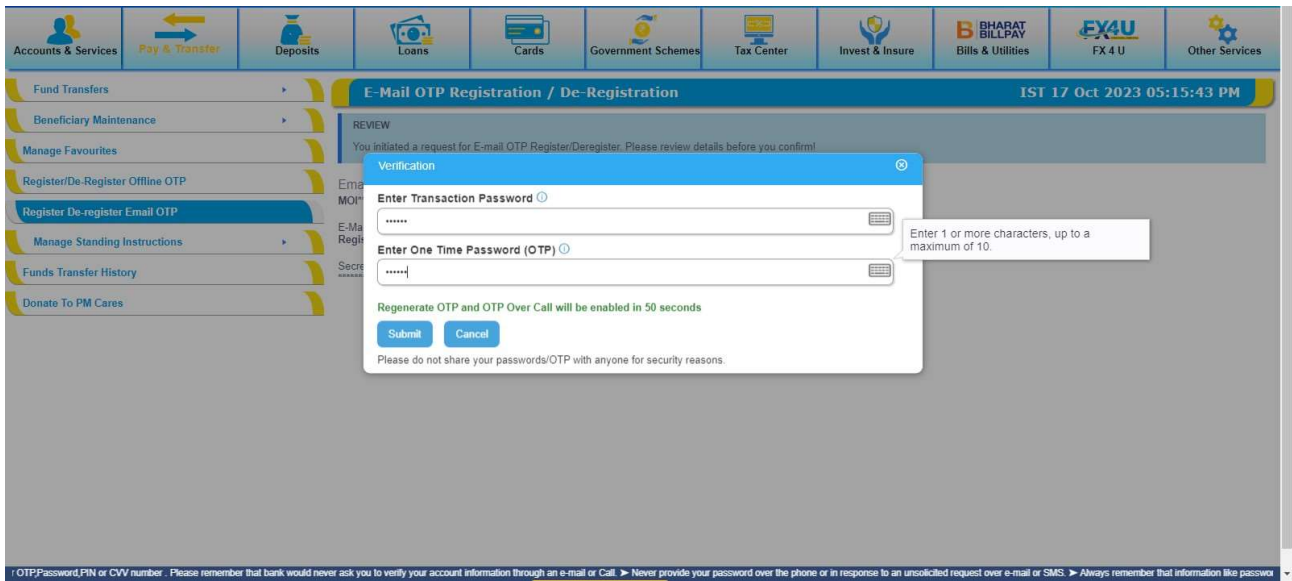
- The secret key set is to be used to open the PDF each time the OTP over email is delivered.

This screenshot is identical to the one above, but with the Secret Key field filled with "*****" and the Submit button highlighted in yellow. The page header and navigation icons are the same as in the previous screenshot.

- After entering the secret key, then click on submit and confirm button.



- After clicking on confirm, enter the Transaction Password along with OTP to complete the Registration process. Here OTP will be sent to the registered email id.



- On successful registration of email, SMS and Email will be sent to registered over Email.
- Once the customer has successfully registered for OTP over Email, the service will get enabled after **24 hours** only.

In case you *forget* the *Secret Key* or wants to change the Secret Key, then de-register and register again. And during registration, a new secret key can be entered.

OTP Over Email De- registration:

- For DeRegistration, go to Registration/Deregistration Email OTP under Pay & Transfer.
- Select DeRegistration in the dropdown.

Accounts & Services | Pay & Transfer | Deposits | Loans | Cards | Government Schemes | Tax Center | Invest & Insure | BHARAT BILLPAY Bills & Utilities | EX4U FX 4 U | Other Services

Fund Transfers | Beneficiary Maintenance | Manage Favourites | Register/De-Register Offline OTP | **Register De-register Email OTP** | Manage Standing Instructions | Funds Transfer History | Donate To PM Cares

E-Mail OTP Registration / De-Registration IST 17 Oct 2023 03:24:33 PM

Email ID : MOI****AIL.COM

Select Value

Select Value

De-Registration

Submit

Never share your password / OTP/CVV to anyone, even if it looks authentic. Bank will never ask for it. Bank never asks for OTP/Password/PIN or CVV number. Please remember that bank would never ask you to verify your account information through an e-mail or C

- Click on submit and then on Confirm button.

Accounts & Services | Pay & Transfer | Deposits | Loans | Cards | Government Schemes | Tax Center | Invest & Insure | BHARAT BILLPAY Bills & Utilities | EX4U FX 4 U | Other Services

Fund Transfers | Beneficiary Maintenance | Manage Favourites | Register/De-Register Offline OTP | **Register De-register Email OTP** | Manage Standing Instructions | Funds Transfer History | Donate To PM Cares

E-Mail OTP Registration / De-Registration IST 17 Oct 2023 03:24:33 PM

Email ID : MOI****AIL.COM

De-Registration

Submit

You to verify your account information through an e-mail or Call. Never provide your password over the phone or in response to an unsolicited request over e-mail or SMS. Always remember that information like password, PIN, TIN, etc. are strictly confidential and are not known even to employees.

Accounts & Services | Pay & Transfer | Deposits | Loans | Cards | Government Schemes | Tax Center | Invest & Insure | BHARAT BILLPAY Bills & Utilities | EX4U FX 4 U | Other Services

Fund Transfers | Beneficiary Maintenance | Manage Favourites | Register/De-Register Offline OTP | **Register De-register Email OTP** | Manage Standing Instructions | Funds Transfer History | Donate To PM Cares

E-Mail OTP Registration / De-Registration IST 17 Oct 2023 03:24:33 PM

REVIEW

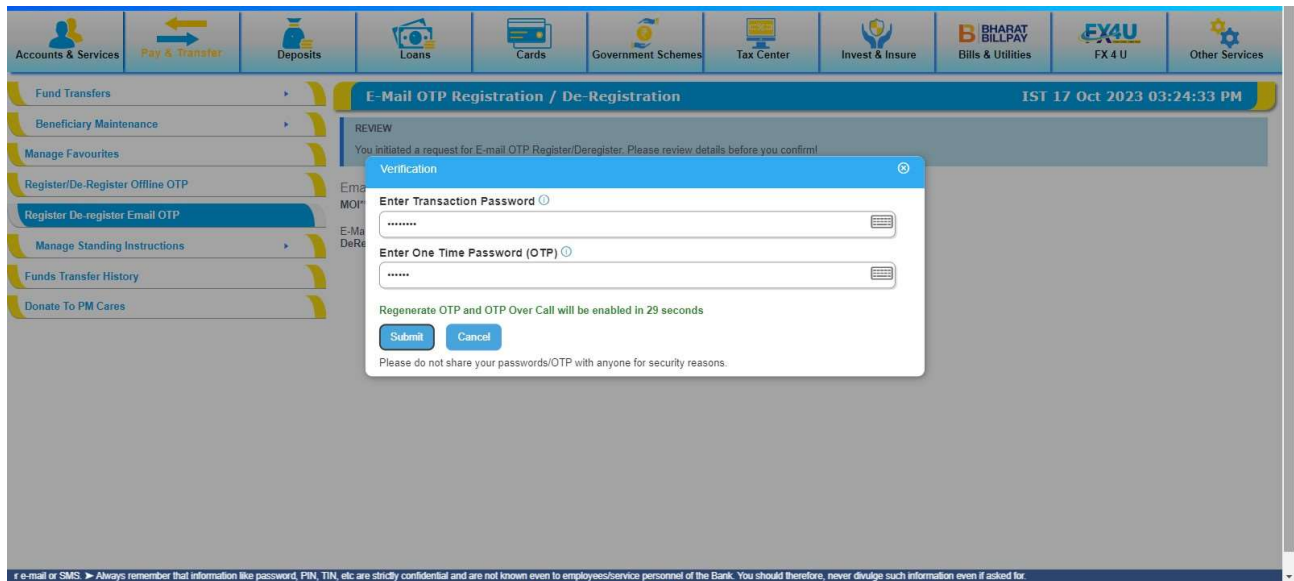
You initiated a request for E-mail OTP Register/DeRegister. Please review details before you confirm!

Email ID
MOI****AIL.COM

E-Mail OTP Registration / De-Registration
DeRegister

Confirm Back

Confidential and are not known even to employees/service personnel of the Bank. You should therefore, never divulge such information even if asked for.



- DeRegistration will be successfully completed on successful validation of Transaction Password and OTP.

